

Return Policy

There is a restocking fee of 10% (\$25 minimum) for all returned items. If you wish to return parts that are older than 60 days, they will be accepted at the discretion of BFSA management. Please call 1.877.522.5431 to receive authorization for returns.

Warranty

BFSA makes only those warranties to original buyer as are contained in sales invoice or other written materials provided by BFSA, if any. Equipment and accessories not manufactured by BFSA are warranted only to the extent of the original manufacturer's warranty, if any.

All BFSA plugs, floats, and gaskets are warranted to be free of defects in workmanship and materials for a period of five (5) years from date of shipment. If BFSA plugs, floats or gaskets are determined to be the cause of a battery cell failure BFSA will repair or replace the damaged battery or cell within the warranty period at the discretion of BFSA. Warranty date will be determined by plug date and/or invoice date. If defects in workmanship or materials are found within that period, the plug, float, and gasket will be repaired or replaced.

Buyer acknowledges that the limitations and disclaimers herein described are conditions of sale and that they constitute the entire agreement between the parties regarding warranty or any other liability.

All BFSA items other than plugs, floats, and gaskets are warranted to be free of defects in workmanship and materials for a period of one (1) year from date of shipment. If defects in workmanship or materials are found within that period, the BFSA items will be repaired or replaced.

No warranty whatsoever will apply if and when our operating and maintenance instructions are not complied with or a change is made to the system or parts are exchanged or consumables are used which are not in compliance with our original specifications or our recommendation.

The customer must notify us in writing of any defect without delay, but no later than within one (1) week from receipt of the supplied item. The customer is obligated to take random samples of each delivery. Defects that cannot be ascertained within such period of one (1) week through careful inspection and despite the random tests must be notified to us in writing immediately after discovery thereof.

Any defective products will be repaired or exchanged by us at no cost during the warranty period or we will issue a respective credit note to you. The customer will, however, be entitled to claim rescission of the contract or reduction of the purchase price if and to the extent that repair or replacement fail. In the event of notification of a product defect by the customer, the product complained about must be sent to us for inspection. If deemed warrantable, BFSA will ship replacement goods at ground UPS rates.

The preceding paragraphs contain our warranty for our deliveries in a final manner and exclude any other warranty claims of any kind whatsoever.

These warranties are subject to the following terms and conditions:

- 1) Copy of original sales invoice to user is required.
- 2) Defective part to be returned to BFSA to determine the true warranty cause.
- 3) Proper operating pressure and installation and maintenance instructions must be followed.
- 4) BFSA products must be installed by an authorized Representative of BFSA who has been trained in the proper installation and filling techniques.
- 5) BFSA products must be used with compatible BFSA filling device(s) or used within proper pressure ranges as stated in BFSA's operating instructions.
- 6) Warranty coverage outside North America shall be one (1) year.
- 7) Labor rate charge on warranty claims will be \$50 hour.



Battery Filling Systems

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