



November 10, 2004

Battery Filling Systems of the Americas
5723 Country Club Rd., Suite B
Winston-Salem, NC 27104

Dear Tyler,

Thank you so much for installing the BFS watering systems on Bay Hill's EZ-Go golf cart fleet. It is so efficient and has led to considerable savings in labor costs; what used to be an all day project for two employees can now be accomplished by one in just a few hours.

Your product has improved the efficiency of our golf cart fleet maintenance and eliminated the safety issues that come with watering batteries. The single point watering system has taken a lot of the worry out of maintaining our golf cart batteries. I would recommend your watering system to everyone!

Sincerely,

A handwritten signature in blue ink, appearing to read "Brian Dorn".

Brian Dorn
Head Golf Professional